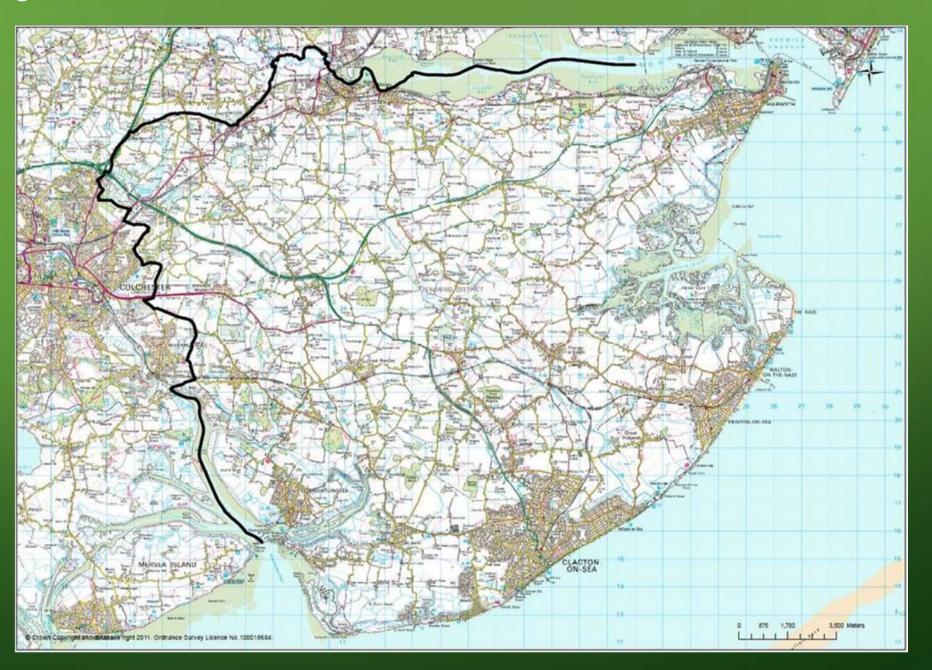


# Tendring District Council Digital Transformation

Martyn Knappett, Deputy Chief Executive, Tendring DC

#### Digital Transformation Drivers:



## Office Transformation:











### Our 2014-2017 Modernisation Programme included:

- □ 2014 investment in our voice and data Wide Area Network including replacement of 14 year old Cisco switches
- □ 2014 new, high speed, mirrored SAN data storage capabilities within our own private cloud.
- □ 2014-2015 virtualisation of over 150 applications onto our HyperV SANs removing over 130 physical servers from our infrastructure.
- □ 2014-2017 replacement of over 400 desktop PCs with laptops and tablets.
- □ 2014-2017 roll-out of remote working technology
- □ 2014-2017 Replacement of around 140 staff mobile phones with **Smartphones**.
- □ 2015-2016 replacement of Cisco corporate telephony with Microsoft Skype for Business.
- □ 2015-2017 corporate IDOX **Electronic Document Record Management** roll-out.
- □ 2015-2017 replacement of our intranet.
- □ 2016 opening of our new Mitel contact centre.

#### Our 2018-2020 Digital Transformation Phase Two comprises:

- ☐ A two year 2018-2020 migration to the Microsoft Azure platform.
- ☐ Delivery of the Firmstep customer self-service portal integrated to key corporate systems.
- ☐ Development of a new Leisure and Tourism promotional smartphone App including Clacton Air show crowd-funding capabilities.
- ☐ Dynamic re-configuration of our corporate network to support our Office Transformation programme with significant investment/ roll-out in Cisco Meraki WiFi connectivity for all staff.